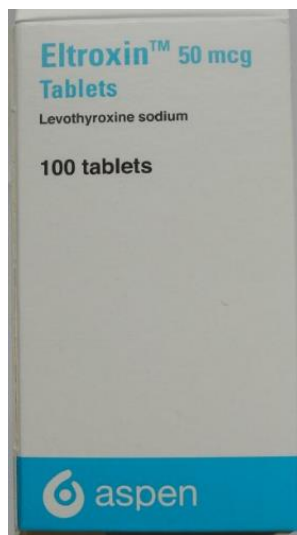


Complaint 200007741 – Comparison of photos received with retained samples of complained product

| Photos received (relevant sections) | Photos of retained samples of batch 22L007 Observed differences listed |
|---|--|
|  |  <ul style="list-style-type: none"> - No barcode on the left side of the label. - Content of the text on the right side in the photo differs (different words at the beginning of the lines). |
|  |  <ul style="list-style-type: none"> - Differences in type (bold), colouring, line spacing, placement |

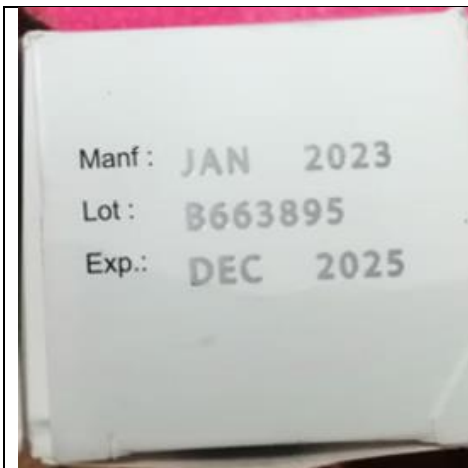


- Differences in type (bold), colouring, line spacing, placement



- No pre-print (Manf, Lot, Exp)
- Different batch number format
- Serialization including serial number and 2D code
- Different type

The handwritten "A" on the retained sample was added at the packaging line at the time of packaging to indicate the unit was packed at the beginning of the packaging order.



- No barcode
- Different content, colouring, placement and line spacing

